Managing Public Sector Projects A Strategic Framework For Success In An Era Of Downsized Government Aspa Series In Public Administration And Public Policy


Managing Public Safety Technology To manage projects, you must not only control schedules and costs: you must also manage growing operational uncertainty. Today's powerful analytics tools and methods can help you do all of this far more successfully. In Project Management Analytics, Harjit Singh shows how to bring greater evidence-based clarity and rationality to all your key decisions throughout the full project lifecycle. Singh identifies the components and characteristics of a good project decision and shows how to improve decisions by using predictive, prescriptive, statistical, and other methods. You'll learn how to mitigate risks by identifying meaningful historical patterns and trends; optimize allocation and use of scarce resources within project constraints; automate data-driven decision-making processes based on huge data sets; and effectively handle multiple interrelated decision criteria. Singh also helps you integrate analytics into the project management methods you already use, combining today's best analytical techniques with proven approaches such as PMI PMBOK® and Lean Six Sigma. Project managers can no longer rely on vague impressions or seat-of-the-pants intuition. Fortunately, you don't have to. With Project Management Analytics, you can use facts, evidence, and knowledge—and get far better results. Achieve efficient, reliable, consistent, and fact-based project decision-making Systematically bring data and objective analysis to key project decisions Avoid "garbage in, garbage out" Properly collect, store, analyze, and interpret your project-related data Optimize multi-criteria decisions in large group environments Use the Analytic Hierarchy Process (AHP) to improve complex real-world decisions Streamline projects the way you streamline other business processes Leverage data-driven Lean Six Sigma to manage projects more effectively
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Organizational Project Management Maturity Model (OPM3®) Knowledge Foundation Divided into four sections—public safety agencies, key issues like interoperability and cybercrime, management skills, and emerging trends like the transfer of military technologies to civilian agencies, Managing Public Safety Technology illustrates how essential managing technology is to the success of any project. Based on the authors’ years of experience dealing with information systems and other tools, this book offers guidance for line personnel, supervisors, managers, and anyone dealing with public safety technology. Designed for current or future public safety personnel, especially those in management, Managing Public Safety Technology can also be used for undergraduate and graduate public safety management and leadership programs.

Global Construction Success 'This book distills the learning from practical experience and academic research and represents a significant contribution to the challenges we face in transforming government and public services in an environment of ever-tighter finances’ ” John Suffolk, UK Government Chief Information Officer Major public sector IT-enabled business change programmes are designed to realize benefits in terms of more efficient services, services tailored to the need of citizens, and improved outcomes, but in practice such benefits often fail to materialize or we are unable to demonstrate their delivery - Transforming Government and Public Services provides proven tools, techniques and processes to reverse this trend. Stephen Jenner explores a number of key themes that are fundamental to an approach to project portfolio management built on value. He explains how to: develop a business case to achieve a desired intent rather than justify a particular solution; create project documentation that is both technically rigorous and gives users a clear understanding of where you are going; treat projects as investments rather than costs; include stage gates with teeth that are closely linked to real performance; plan for success rather than holding people to account for failure; use a single version of the truth principle so there are no arguments about different data. In a complex, confusing and often highly politicized environment, Stephen Jenner's Transforming Government and Public Services provides a clear, definitive and highly applied guide for all involved in selecting the right projects and doing them right so that they achieve the intended investment objectives.

Managing Public Expenditure A Reference Book for Transition Countries A guide to effective corporate and project management in the construction industry with a focus on the role that people play in the process Global Construction Success explores the importance that human dynamics play in risk management of construction projects. Every time a project is structured, designed and built, personal behaviours and inputs can either lead to success or be the cause of failure. With contributions from noted experts on the topic, the book offers insight into stakeholders’ reactions in a variety of situations, provides expert analyses of risk management and proposes potential solutions and recommendations in order to ensure effective construction management. The book explores common causes of project failure, outlines the key factors of successful projects, shows how to implement Public Private Partnerships, explores the different stages of structuring projects and reveals what it takes to manage difficult client/contractor relationships. International case studies of major projects clearly illustrate how communications and relationships can lead to helpful solutions to commonly encountered challenges to achieve positive results. This new and updated edition: Offers a comprehensive review of the impact human dynamics play in the success or failure of construction projects Stresses the importance of the leadership of senior management Offers a new chapter on managing and resolving conflicts Shows why the industry needs better risk management Includes new information for managing communications and relationships Explores new areas of technology that are being embraced by the construction industry Written for construction industry senior management in both the corporate and government sectors, project management professionals, consultants and supply

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Mastering Project Human Resource Management Over the last decade or so, private-sector financing through public-private partnerships (PPPs) has become increasingly popular around the world as a way of procuring and maintaining public-sector infrastructure, in sectors such as transportation (roads, bridges, tunnels, railways, ports, airports), social infrastructure (hospitals, schools, prisons, social housing) public utilities (water supply, waste water treatment, waste disposal), government offices and other accommodation, and other specialised services (communications networks or defence equipment). This book, based on the author's practical experience on the public- and private-sector sides of the table, reviews the key policy issues which arise for the public sector in considering whether to adopt the PPP procurement route, and the specific application of this policy approach in PPP contracts, comparing international practices in this respect. It offers a systematic and integrated approach to financing PPPs within this public-policy framework, and explains the project-finance techniques used for this purpose. The book deals with both the Concession and PFI models of PPP, and provides a structured introduction for those who are new to the subject, whether in the academic, public-sector, investment, finance or contracting fields, as well as an aide memoir for those developing PPP policies or negotiating PPPs. The author focuses on practical concepts, issues and techniques, and does not assume any prior knowledge of PPP policy issues or financing techniques. The book describes and explains: * The different types of PPPs and how these have developed * Why PPPs are attractive to governments * General policy issues for the public sector in developing a PPP programme * PPP procurement procedures and bid evaluation * The use of project-finance techniques for PPPs * Sources of funding * Typical PPP contracts and sub-contracts, and their relationship with the project's financial structure * Risk assessment from the points of view of the public sector, investors, lenders and other project parties * Structuring the investment and debt financing * The key issues in negotiating a project-finance debt facility. In addition the book includes an extensive glossary, as well as cross-referencing. *Reviews the PPP policy framework and development from an international perspective *Covers public- and private-sector financial analysis, structuring and investment in PPPs *No prior knowledge of project financing required

Fostering Innovation in the Public Sector Governments on both sides of the Atlantic have committed to introducing agile change management for faster results with cheaper implementation at lower risk. The first hands-on guide is designed to help public sector leaders reap the rewards of agile methods, based on the latest national and international research.

Managing Information in the Public Sector Complete Self-Assessment Guide Challenges and Best Practices of Managing Government Projects and Programs provides a crucial foundation for practitioners, researchers, policymakers, as well as constituents to realize the benefits governments can bring to their people.

Managing Public Sector Projects You know the Agile and Lean development buzzwords, you've read the books. But when systems need a serious overhaul, you need to see how it works in real life, with real situations and people. Lean from the Trenches is all about actual practice. Every key point is illustrated with a photo or diagram, and anecdotes bring you inside the project as you discover why and how one organization modernized its workplace in record time. Lean from the Trenches is all about actual practice. Find out how the Swedish police combined XP, Scrum, and Kanban in a 60-person project. From start to finish, you'll see how to deliver a successful product using Lean principles. We start with an organization in desperate need of a new way of doing
things and finish with a group of sixty, all working in sync to develop a scalable, complex system. You'll walk through the project step by step, from customer engagement, to the daily "cocktail party," version control, bug tracking, and release. In this honest look at what works--and what doesn't--you'll find out how to: Make quality everyone's business, not just the testers. Keep everyone moving in the same direction without micromanagement. Use simple and powerful metrics to aid in planning and process improvement. Balance between low-level feature focus and high-level system focus. You'll be ready to jump into the trenches and streamline your own development process.

Studyguide for Managing Public Sector Projects Often referred to as "management with the lights on," Earned Value Management (EVM) helps the project manager objectively and succinctly identify where a project is and where it is going. EVM methodology incorporates project scope, schedule and costs, and is applicable across a broad range of knowledge areas and practice groups.

Governance Networks in the Public Sector Public sector innovation does not happen by itself: problems need to be identified, and ideas translated into projects that can be tested, implemented and shared. This report looks at how governments can create an environment that fosters innovation.

Managing Project Uncertainty "Filling a gap in project management literature, this book supplies managers and administrators--at all levels of government--with expert guidance on all aspects of public sector project management. From properly allocating risks in drafting contracts to dealing with downsized staffs and privatized services, this book clearly explains the technical concepts and the political issues public managers need to understand. In line with the principles of Total Quality Management (TQM) and the PMBOK® Guide, David S. Kassel establishes a framework those in the public sector may follow to ensure the success of their public projects and programs. The book supplies more than 30 real-life examples to illustrate the concepts behind the framework--including reconstruction projects in Iraq, the Big Dig project in Boston, local sewer system and library construction projects, and software technology. This second edition includes all-new extended case studies examining recent issues including the rollout of healthcare.gov, the controversial California High Speed Rail system, and refurbishing the Harvard Town Hall. Contributing to critical discussions on budgeting for capital projects and cost-benefit analysis for preliminary planning, this authoritative new edition provides strategic recommendations for effective planning, execution, and maintenance of public projects. In an age of downsized government and in the face of a general distrust of public service, this book is a dependable guide for avoiding common pitfalls and for delivering projects on cost, on schedule, and of the highest quality."--Provided by publisher.

Challenges and Best Practices of Managing Government Projects and Programs Organizations turn to OPM3® because it helps them bridge the gap between strategy and individual projects, and provides a way to advance strategic interests through the application of project management principles and practices. Organizational Project Management Maturity Model (OPM3®) – Third Edition is the result of years of development and continues to build on the foundation formed by the input of hundreds of project management practitioners and consultants from countries around the world.

Project Management in Libraries, Archives and Museums Never HIGHLIGHT a Book Again, Virtually all testable terms, concepts, persons, places, and events are included. Cram101 Textbook Outlines gives all of the outlines, highlights, notes for your textbook with optional online practice
Making and Managing Public Policy Collaborating to Manage captures the basic ideas and approaches to public management in an era where government must partner with external organizations as well as other agencies to work together to solve difficult public problems. In this primer, Robert Agranoff examines current and emergent approaches and techniques in intergovernmental grants and regulation management, purchase-of-service contracting, networking, public/nonprofit partnerships and other lateral arrangements in the context of the changing public agency. As he steers the reader through various ways of coping with such organizational richness, Agranoff offers a deeper look at public management in an era of shared public program responsibility within governance. Geared toward professionals working with the new bureaucracy and for students who will pursue careers in the public or non-profit sectors, Collaborating to Manage is a student-friendly book that contains many examples of real-world practices, lessons from successful cases, and summaries of key principles for collaborative public management.

The Essentials of Managing Programmes This publication provides guidelines for public sector organisations on probity and probity advising, including the development and use of probity plans.

Managing Conflict of Interest in the Public Sector A Toolkit The landmark project management reference, now in a new edition Now in a Tenth Edition, this industry-leading project management "bible" aligns its streamlined approach to the latest release of the Project Management Institute's Project Management Body of Knowledge (PMI®'s PMBOK® Guide), the new mandatory source of training for the Project Management Professional (PMP®) Certification Exam. This outstanding edition gives students and professionals a profound understanding of project management with insights from one of the best-known and respected authorities on the subject. From the intricate framework of organizational behavior and structure that can determine project success to the planning, scheduling, and controlling processes vital to effective project management, the new edition thoroughly covers every key component of the subject. This Tenth Edition features: New sections on scope changes, exiting a project, collective belief, and managing virtual teams More than twenty-five case studies, including a new case on the Iridium Project covering all aspects of project management 400 discussion questions More than 125 multiple-choice questions (PMI, PMBOK, PMP, and Project Management Professional are registered marks of the Project Management Institute, Inc.)

Management Consultancy Insights and Real Consultancy Projects Public resources - if invested well in public infrastructure and services - can catalyze private and community efforts and unleash an inclusive growth and development process. But public investment attracts political interest, usually of the kind that undermines efficiency. Too often public projects are poorly designed, under-funded, long-delayed, or badly implemented, with little benefit to the population. This is a critical challenge for many countries, both rich and poor. Paradoxically, some countries are even unable to spend their limited investment budgets while others lack “shovel ready” projects for a fiscal stimulus. The quality of institutions is fundamental. This book identifies eight key institutional features that countries need to adopt to ensure that public investments support growth and development. Very broadly, the eight stages correspond to a disciplined system for guiding, appraising, reviewing and selecting projects that are most likely to stimulate inclusive development, and following through to ensure that they are implemented, adjusted, operated and evaluated to deliver the public services that citizens and the private sector expect. A review of over
30 countries suggests that these eight features are present in all countries that manage resources efficiently but most countries are missing key features. Not surprisingly, those weaknesses contribute to poor investment and development outcomes. Strengthening institutions for public investment management is critical to developmental success. This book provides a clear, non-technical discussion on approaches to improving project appraisal, dealing with uncertainty (an issue that is likely to grow in importance with the effects of climate change), integrating procurement skills into project design and implementation, and of managing the decision on public private partnerships. By providing a simple but comprehensive framework and global experience, the book provides policy makers the guidance to adopt good functional principles in the design of institutions to strengthen public investment management.

Project Risk Management Guidelines Filling a gap in project management literature, this book supplies managers and administrators—at all levels of government—with expert guidance on all aspects of public sector project management. From properly allocating risks in drafting contracts to dealing with downsized staffs and privatized services, this book clearly explains the technical concepts and the political issues public managers need to understand. In line with the principles of Total Quality Management (TQM) and the PMBOK® Guide, David S. Kassel establishes a framework those in the public sector may follow to ensure the success of their public projects and programs. The book supplies more than 30 real-life examples to illustrate the concepts behind the framework—including reconstruction projects in Iraq, the Big Dig project in Boston, local sewer system and library construction projects, and software technology. This second edition includes all-new extended case studies examining recent issues including the rollout of healthcare.gov, the controversial California High Speed Rail system, and refurbishing the Harvard Town Hall. Contributing to critical discussions on budgeting for capital projects and cost-benefit analysis for preliminary planning, this authoritative new edition provides strategic recommendations for effective planning, execution, and maintenance of public projects. In an age of downsized government and in the face of a general distrust of public service, this book is a dependable guide for avoiding common pitfalls and for delivering projects on cost, on schedule, and of the highest quality.

Managing E-Government Projects: Concepts, Issues, and Best Practices Learn powerful communications and stakeholder management techniques that dramatically improve your ability to deliver projects successfully! Unlike other project guides, which address these issues only in passing, Mastering Project Human Resource Management offers practical, real-world guidance, in-the-trenches insights, and proven applications. You'll learn how to: Identify stakeholders and initiate communications Plan for effective HR, communications, and stakeholder management Build, develop, and manage project teams capable of powerfully effective communication and stakeholder engagement Monitor, control, and optimize the effectiveness of your communication and engagement This book is part of a new series of six cutting-edge project management guides for both working practitioners and students. Like all books in this series, it offers deep practical insight into the successful design, management, and control of complex modern projects. Using real case studies and proven applications, expert authors show how multiple functions and disciplines can and must be integrated to achieve a successful outcome. Individually, these books focus on realistic, actionable solutions, not theory. Together, they provide comprehensive guidance for working project managers at all levels, as well as indispensable knowledge for anyone pursuing PMI/PMBOK certification or other accreditation in the field.

Project Management Never HIGHLIGHT a Book Again! Virtually all of the testable terms, concepts, persons, places, and events from the textbook are included. Cram101 Just the FACTS101 studyguides give all of the outlines, highlights, notes, and quizzes for your textbook
Performance Management in the Public Sector The field of management consultancy research has grown rapidly in recent years. Fuelled by the drivers of complexity and uncertainty, a growing number of organizations – both profit and third sector alike – are looking at management consultancy to assist in their aims for development and change. Consultants have become a common feature in organizational change initiatives, involved in both providing advice and in implementing ideas and solutions. However, despite this growing recognition and influence, management consultancy is still often misunderstood or criticized for its lack of theoretical underpinning. The book seeks to address these issues by offering applied theoretical insights from academics that both teach and practice management consultancy. Written by recognized experts in their field, the contributors combine original insights with authoritative analysis. Uniquely, this book identifies emerging themes with critical discourse and provides rich empirical case study evidence to show the reader how management consultancy projects are implemented. Real-world international consultancy projects are featured as written up cases featuring organizations from multi-national corporations to the public sector. Written for graduate level managers or those who have practical leadership experience, this book will enable readers to apply management consultancy models beyond a classroom context.

Project Management Analytics In every city, the urban spaces that form the public realm—ranging from city streets, neighborhood squares, and parks to public facilities such as libraries and markets—account for about one-third of the city's total land area, on average. Despite this significance, the potential for these public-space assets—typically owned and managed by local governments—to transform urban life and city functioning is often overlooked for many reasons: other pressing city priorities arising from rapid urbanization, poor urban planning, and financial constraints. The resulting degradation of public spaces into congested, vehicle-centric, and polluted places often becomes a liability, creating a downward spiral that leads to a continuous drain on public resources and exacerbating various city problems. In contrast, the cities that invest in the creation of human-centered, environmentally sustainable, economically vibrant, and socially inclusive places—in partnership with government entities, communities, and other private stakeholders—perform better. They implement smart and sustainable strategies across their public space asset life cycles to yield returns on investment far exceeding monetary costs, ultimately enhancing city livability, resilience, and competitiveness. The Hidden Wealth of Cities: Creating, Financing, and Managing Public Spaces discusses the complexities that surround the creation and management of successful public spaces and draws on the analyses and experiences from city case studies from around the globe. This book identifies—through the lens of asset management—a rich palette of creative and innovative strategies that every city can undertake to plan, finance, and manage both government-owned and privately owned public spaces.

Managing Public Services In the health and community service industries, projects are increasingly used for the development of new services, and to achieve change in existing services, work practices and delivery models. Until now, project workers in these fields have had to rely on books designed for architects, builders and IT administrators. This is the first textbook to take the principles of project management and place them into a context relevant for people working in health and community services. This book provides a critical guide to both the strategic and operational aspects of using projects and making them work. Covering topics such as the lifecycle of a project, planning, execution and evaluation, risk management, change and effective teams, Project Management for Health and Community Services uses extensive international case studies and examples from the field. Written by authors with years of practical experience, this is a
valuable resource for anyone studying or working on health and community services. Project Management for Health and Community Services offers students and professionals practical problem solving strategies and provides a comprehensive guide to managing projects as well as tips on managing a team and the stakeholders.

Construction Project Management Aimed at practitioners and managers, this practical handbook provides a source of guidance on project management techniques for the academic and cultural heritage sectors, focusing on managing projects involving public sector and other external partners. Issues under consideration and illustration include: different approaches to managing projects and how to select appropriate methods; using project management tools and other applications in project development and implementation; ensuring the sustainability of project outcomes and transferability into practice; realistic monitoring methodologies and specification and commissioning evaluation work that has real value. Written by an experienced project manager, it addresses project management realities rather than theory. Deconstructs the traditional ‘project cycle’ model to address different project approaches. Takes into account the government and local government context, especially operational procedures and accountability.

Transforming Government and Public Services Dealing effectively with uncertainty requires today’s project manager to be familiar with a broad spectrum of strategies, encompassing both ‘hard’ and ‘soft’ methods. This theme of unified thinking (i.e. the need to selectively draw upon a wide range of strategies in any given situation) will differentiate the book from its contemporaries. By picking up where traditional risk management techniques begin to fail, it brings together leading-edge thinking from a variety of disciplines and shows how these techniques can be used to conquer uncertainty in projects. The ability to make good decisions when faced with uncertainty is the real challenge. It is a universal truth that a decision is only as good as the information it is based on. But good information is often hard to come by, and all projects are vulnerable to the unknown and the unknowable. Thus, uncertainty becomes the sworn enemy of the project manager. Wherever we try to analyse, quantify, plan and act, uncertainty lies in wait to surprise us with its ambiguity and unpredictability. It lurks in every stage of the project lifecycle: in the planning (how long will this really take?), the initiation (this isn’t the situation I expected!), the execution (who could have foreseen that happening?), and even the completion of a project (where are the expected benefits?). But managing uncertainty is a lot more than just applying risk management techniques. It requires a deep appreciation of how uncertainty arises and, by recognising its different guises, the appropriate strategies can be formulated. If we can learn how to reduce uncertainty, we can make better management decisions and increase the chances of the project succeeding. This book addresses five key questions: • Why is there uncertainty in projects? • How do you spot the symptoms of uncertainty, preferably at an early stage? • What can be done to avoid uncertainty? • What strategies can be used to deal with project uncertainty? • How can both the individual and the organisation learn to cope more effectively in the future? The reader is assumed to be a either a project management professional, or a senior manager looking for ways to improve project management strategy within their organisation. As such, a foundation in project management basics is assumed, although not essential. The book then builds on this by exposing new ideas and concepts, and shows how these can be harnessed to tackle uncertainty in its many guises.

Proceedings of the II International Triple Helix Summit The business of government is necessarily diverse, changing and of considerable scale. A focus on improving the implementation of government programs and initiatives is important because the community expects the Government to deliver on its policies, as does the Government. The papers included in this collection address numerous aspects of improving implementation. They were initially presented.
at the Project Management and Organisational Change conference held in Canberra in February 2006, the first annual research conference organised by ANZSOG in conjunction with the Department of the Prime Minister and Cabinet. This collection represents a comprehensive drawing together of experience and insight from both practitioners and academic researchers, with speakers including top public sector executives from the Australian jurisdictions as well as representatives from the United Kingdom, Canada and New Zealand.

Enterprise Programme Management Governance Networks in the Public Sector presents a comprehensive study of governance networks and the management of complexities in network settings. Public, private and non-profit organizations are increasingly faced with complex, wicked problems when making decisions, developing policies or delivering services in the public sector. These activities take place in networks of interdependent actors guided by diverging and sometimes conflicting perceptions and strategies. As a result these networks are dominated by cognitive, strategic and institutional complexities. Dealing with these complexities requires sophisticated forms of coordination: network governance. This book presents the most recent theoretical and empirical insights into governance networks. It provides a conceptual framework and analytical tools to study the complexities involved in handling wicked problems in governance networks in the public sector. The book also discusses strategies and management recommendations for governments, business and third sector organisations operating in and governing networks. Governance Networks in the Public Sector is an essential text for advanced students of public management, public administration, public policy and political science, and for public managers and policymakers.

Practice Standard for Earned Value Management What key business process output measure(s) does Managing Information in the Public Sector leverage and how? What are the expected benefits of Managing Information in the Public Sector to the business? At what point will vulnerability assessments be performed once Managing Information in the Public Sector is put into production (e.g., ongoing Risk Management after implementation)? Is the Managing Information in the Public Sector process severely broken such that a re-design is necessary? How does the organization define, manage, and improve its Managing Information in the Public Sector processes? Defining, designing, creating, and implementing a process to solve a business challenge or meet a business objective is the most valuable role in EVERY company, organization and department. Unless you are talking a one-time, single-use project within a business, there should be a process. Whether that process is managed and implemented by humans, AI, or a combination of the two, it needs to be designed by someone with a complex enough perspective to ask the right questions. Someone capable of asking the right questions and step back and say, ‘What are we really trying to accomplish here? And is there a different way to look at it?’ For more than twenty years, The Art of Service's Self-Assessments empower people who can do just that - whether their title is marketeer, entrepreneur, manager, salesperson, consultant, business process manager, executive assistant, IT Manager, CxO etc - they are the people who rule the future. They are people who watch the process as it happens, and ask the right questions to make the process work better. This book is for managers, advisors, consultants, specialists, professionals and anyone interested in Managing Information in the Public Sector assessment. All the tools you need to an in-depth Managing Information in the Public Sector Self-Assessment. Featuring 617 new and updated case-based questions, organized into seven core areas of process design, this Self-Assessment will help you identify areas in which Managing Information in the Public Sector improvements can be made. In using the questions you will be better able to: - diagnose Managing Information in the Public Sector projects, initiatives, organizations, businesses and processes using accepted diagnostic standards and practices - implement evidence-based best practice strategies aligned with overall goals - integrate recent advances in Managing Information in the Public
Sector and process design strategies into practice according to best practice guidelines. Using a Self-Assessment tool known as the Managing Information in the Public Sector Scorecard, you will develop a clear picture of which Managing Information in the Public Sector areas need attention. Included with your purchase of the book is the Managing Information in the Public Sector Self-Assessment downloadable resource, which contains all questions and Self-Assessment areas of this book in a ready-to-use Excel dashboard, including the self-assessment, graphic insights, and project planning automation— all with examples to get you started with the assessment right away. Access instructions can be found in the book. You are free to use the Self-Assessment contents in your presentations and materials for customers without asking us - we are here to help.

Managing Public Sector Projects Managing Public Expenditure presents a comprehensive and in-depth analysis of all aspects of public expenditure management from the preparation of the budget to the execution, control and audit stages.

Probity and Probity Advising Based on the authors' practical experiences, this book offers the reader a new approach to project management in construction and engineering, considering all aspects of project management, stressing the importance of managing external factors well and focusing on good negotiating skills.

Public-Sector Project Management Programme management is a new approach to maximize the likelihood of successful change management. This book describes the skills and capabilities that organizations need to develop in order to manage change programmes effectively. It is the first book to take this holistic view and includes a new chapter on programme governance.

Agile Project Management for Government This Toolkit provides non-technical, practical help to enable officials to recognize conflict of interest situations and help them to ensure that integrity and reputation are not compromised.

Public-Private Partnerships Designed to help managers in all public sector services to fund their organizations to the greater benefit of their users, this book draws extensively from the authors' experience and in-depth research into nine public sector organizations in the UK. With the increased power of the consumer, highlighted by the introduction of the Citizen's Charter, those in the public sector are finding themselves accountable to a far wider audience. This book tackles those problems in a clear and precise way. The reforms of the last 10 years in the public service sector mean that public sector managers need to be able to make sense of the changes to approach the future with confidence. Many organizations in the public sector have been restructured to enable them to compete in the market place effectively. Designed to help managers in all public services to run their organizations to the greater benefit of their users, this book draws extensively from the authors' experience and in-depth research into nine public sector organizations in the UK: * National Weights and Measures Laboratory * HMSO * Vehicle Inspectorate * Warren Spring Laboratory * Companies House Department of Social Security * Northampton Police * Kent Local Education Authority * London Buses Ltd * With the increased power of the consumer, highlighted by the introduction of the Citizen's Charter, those in the public sector are finding themselves accountable to a far wider audience. This book tackles those problems in a clear and precise way. - Long Range Planning, April 1993

Collaborating to Manage This volume gathers the latest advances and innovations in the triple helix of university-industry-government relations, as presented by leading international researchers at the II International Triple Helix Summit 2018, held in Dubai, UAE on November 10-13, 2018, which brought together experts, practitioners and academics across disciplines that...
address the dynamics of government, industry and academia. It covers analysis, theory, measurements and empirical enquiry in all aspects of university-industry-government interactions, as well as the international bases and dimensions of triple helix relations, their impacts, and social, economic, political, cultural, health and environmental implications. It also examines the role of government/academia/industry in building innovation-based cities and nations, and in transforming nations into knowledge-based sustainable economies. The contributions, which were selected by means of a rigorous international peer-review process, highlight numerous exciting ideas that will spur novel research directions and foster multidisciplinary collaboration among different specialists.

Lean from the Trenches "This book collects the work of some of the best scholars and practitioners in the fields of e-government and project management, who explore how e-government projects can be managed, planned, and executed with effective project management techniques and methodologies"--Provided by publisher.

Outlines and Highlights for Managing Public Sector Projects This book describes philosophies, principles, practices and techniques for managing risk in projects and procurements, with a particular focus on complex or large-scale activities. The authors cover the basics of risk management in the context of project management, and outline a step-by-step approach. They then extend this approach into specialised areas of procurement (including tender evaluation, outsourcing and Public-Private Partnerships), introducing technical risk assessment tools and processes for environmental risk management. Finally they consider quantitative methods and the way they can be used in large projects. International case studies are included throughout.

Improving Implementation The Essentials of Managing Programmes is an indispensable, applied guide to success in realising the benefits associated with delivering business strategy and change. John Bartlett opens with the purpose and application of programme management in the context of the business or organization. He explains how to organise for programmes, including the roles of the key players involved; how to design and establish a programme office. Three chapters cover the core elements of risk, benefits and governance. To help you think strategically, the author builds on soft systems thinking (Peter Checkland 1981) to visualise and communicate the dynamic nature of change and encourage employee involvement. Pick up and use this concise, intensely practical guide to develop a shared understanding, shared language and shared purpose in all your programmes; across project managers, sponsors, programme board members and all those involved in or affected by organizational transformation.

Project Management in Health and Community Services YOUR GUIDE TO PROJECT MANAGEMENT SUCCESS IN THE PUBLIC SECTOR There may be no simple formula for success in public-sector projects, but Public-Sector Project Management delivers the next best thing: a complete set of skill-building strategies that puts success well within your reach. Building on industry standards and best practices as well as almost thirty years of public-sector experience, this definitive sourcebook clearly explains how to manage projects in the public sector and navigate their many challenges. Here is where you'll find all the tools to accomplish your goals for any public-sector project, whether you are overseeing military and security operations, the construction of public infrastructure, improving agency processes, deploying new systems or public programs, or any other public initiative. The book describes both the obstacles and basic processes of public-sector project management and examines the differences between public-sector and private-sector projects, including the management of the wide array of public-sector stakeholders. Public-Sector Project Management is your comprehensive professional template for making a positive contribution to your agency or organization. Inside, you'll find: Expert guidance
consistent with project management best practices In-depth coverage of public-sector constraints, including purchasing systems, legal mandates, political and media oversight, and complex rules and processes Specific strategies to enhance the management capability of public-sector managers and private-sector project managers working under government contracts Emphasis on the role of planning in managing customer, manager, and project team expectations, and coping with the overlapping systems of constraints that impede public-sector projects Techniques for managing contractors and vendors Tools for managing the complexity inherent in most public-sector projects Insightful case studies of notable and historic public-sector projects; chapter-ending discussion questions and exercises; numerous tables and figures; and key terms in the glossary

The Hidden Wealth of Cities Understanding how public policy is made and managed is a key component in studying the disciplines of public management and administration. Such are the complexities associated with this topic, a deeper understanding is vital to ensure that practising public managers excel in their roles. This textbook synthesizes the key theories, providing a contemporary understanding of public policy and how it relates to private and other sectors. It integrates this with the management and implementation of public policy, including outlines of organizations, practices and instruments used. Pedagogical features include chapter synopses, learning objectives, boxed international cases and vignettes and further reading suggestions. This useful, concise textbook will be required reading for public management students and all those interested in public policy.

The Power of Public Investment Management In times of rising expectations and decreasing resources for the public sector, performance management is high on the agenda. Increasingly, the value of the performance management systems themselves is under scrutiny, with more attention being paid to the effectiveness of performance management in practice. This new edition has been revised and updated to examine: performance in the context of current public management debates, including emerging discussions on the New Public Governance and neo-Weberianism; the many definitions of performance and how it has become one of the most contested agendas of public management; the so-called perverse effects of using performance indicators; the technicalities of performance measurement in a five step process: prioritising measurement, indicator development, data collection, analysis and reporting; and the future challenges and directions of performance management Performance Management in the Public Sector 2nd edition offers an approachable insight into a complex theme for practitioners and public management students alike.

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